

## FRAMA-TECH INC

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## CENTRAL EDGEBANDING

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May 26, 2011

Lisa Sandoval Insurance Services  
Attn: Ms. Lisa Sandoval  
2801 Fanwood Avenue  
Long Beach, CA 90815

Dear Lisa:

The purpose of my letter is to thank you for your many years of great service to Frama-Tech and to provide you with a letter of recommendation to use as you wish. Lisa Sandoval Insurance Services and Frama-Tech began doing business together in 2005 because you brought us insurance solutions that were specifically tailored to our needs and our relationship continues today.

In addition, you and your team have provided us with consistently superior service when we have had issues with claims, employee questions and during the annual renewal process. You have assisted me with some difficult personal insurance issues that were ultimately resolved favorably. I receive calls regularly from other agents seeking our business and I inform them that we have no interest.

Thank you and your team for your service!

Kind regards,



Rob Hamer  
President